

Filter By Year:  View All **Displaying results for Columbia Police Department Customer Satisfaction Survey****Was the CPD employee helpful and polite?**

Yes	169
(92%)	
No	14 (8%)

**Total: 183****Did the CPD employee answer your questions and keep you informed in a way that was easy to understand?**

Yes	167
(91%)	
No	16 (9%)

**Total: 183****How would you rate the CPD response time to your call for service?**

very satisfied	114 (62%)
satisfied	26 (14%)
neutral	32 (17%)
unsatisfied	2 (1%)
very unsatisfied	9 (5%)

**Total: 183****Overall, how satisfied are you with the Columbia Police Department service you just received?**

very satisfied	134 (73%)
satisfied	26 (14%)
neutral	4 (2%)
unsatisfied	9 (5%)
very unsatisfied	10 (5%)

**Total: 183****How did you come in contact with the CPD employee?**

Witness	9 (6%)
Traffic Stop (receiving a ticket)	12 (8%)
Victim	32 (20%)
Traffic Stop (receiving a warning)	20 (13%)
Arrested	3 (2%)
Other	83 (52%)

**Total: 159****May we contact you regarding your survey?**

Yes	142 (78%)
No	41 (22%)